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| **FOR DISCUSSION/INFORMATION**  |
| Meeting:  **Curriculum, Student Affairs and Outcome Committee** |
| Presented by | **Jennifer Lowe** |
| Author/Contact | **Jennifer Lowe**  | Department / Unit | **Executive** |
| Date Created | **13th May 2024** | Telephone | **Ext 7265** |
| Appendices Attached | **Staff Development Strategy** **Be Well to Do Well Campaign** **Be Financially Fit Campaign** **Getting to Know You Campaign** **Complaints Report Update**  |
| Disclosable under FOISA | **Yes** |

1. **PURPOSE**

To provide an update on quality assurance/enhancement and learning and teaching activity within the College.

1. **BACKGROUND**

Report provided to CSAO updates on the main activities since the last report in 19th February 2024.

1. **DETAIL**

The report includes updates on:

Students, Education, Learning and Teaching Committee;

Launch of the Undergraduate School;

Academic Standards, Planning & Monitoring;

Learning and Teaching Group;

Scottish Credit Qualifications Framework Audit;

Education Scotland Thematic Review of Care;

Spotlight on Curriculum;

Staff Development;

Awards;

Complaints.

1. **STRATEGIC IMPLICATIONS**

The Board retains an overview of NCL activity.

1. **RISK**

N/A.

1. **FINANCIAL IMPLICATIONS**

Inability to achieve targets could result in loss of income to New College Lanarkshire.

1. **LEGAL IMPLICATIONS**

There are no legal implications.

1. **WORKFORCE IMPLICATIONS**

There are no workforce implications.

1. **REPUTATIONAL IMPLICATIONS**

There are no reputational implications.

1. **EQUALITIES IMPLICATIONS**

There are no equalities implications.

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| **CONCLUSIONS/RECOMMENDATIONS**CSAO is asked to note the information contained in this report and raise or discuss any issues. |

### **1 INTRODUCTION**

* 1. This paper seeks to provide an update on the NCL Committee, Quality and Self-Evaluation Update for academic year 2023 – 2024.

### **2 COLLEGE COMMITTEE UPDATES**

2.1 **Students, Education, Learning and Teaching Committee (SELT)**

The SELT Committee are developing college wide campaigns to improve the student experience, student attainment and mitigate against withdrawals. The three campaigns are as follows:

* Be Well to Do Well Campaign: Led by John O’Hara, Senior Learner Engagement Officer;
* Be Financially Fit: Led by Jane Crowe, Head of Department for Beauty, Aesthetics and Hair Design;
* Getting to Know You Campaign: Led by Lindsay Henderson, Admissions Manager.

2.2 **Launch of the Undergraduate School**

In collaboration with the University of the West of Scotland (UWS), NCL will offer six new degree programmes adding to our existing degree portfolio. The new degrees will commence in the Autumn 2024. The new degrees provide clear articulation and progression paths for our students to continue their studies to degree level while staying with us at New College Lanarkshire.

The six new degrees are as follows:

* BSc Collaborative Health and Social Care – Year 2 entry;
* BA Social Sciences – Year 3 entry;
* BA Business Enterprise and Marketing – Year 3 entry;
* BSc Digital Development – Year 3 entry;
* BSc Dental Nursing – Year 1 entry;
* BEng Cyber Security – Year 2 entry.

A formal Launch of the undergraduate school is planned for Tuesday 4th June 2024 at the Motherwell campus.

2.3 **Academic Standards, Planning & Monitoring (ASPM)**

The ASPM group are noting requests from academic teams to write SCQF units and have them validated by NCL. This is in response to units not being available via awarding bodies. Examples of this include, Be Resilient at SCQF Levels 5 and 7 and Be Financially Fit at SCQF Level 6.

2.4 **Learning and Teaching Group**

The Learning and Teaching Group is promoting contemporary evidenced based practice that is driven by our obligation to meet the needs of our students and is aligned to current General Teaching Council Standards for Lecturers in Scotland’s Colleges. The group will be hosting a celebration of learning and teaching to showcase innovation in Learning, Teaching, Feedback and Assessment on Wednesday 12th June 2024 at the Coatbridge campus.

### **3 QUALITY UPDATES**

3.1 **Scottish Credit Qualifications Framework Audit (SCQF)**

A credit rating review was carried out by SCQF in March. The Credit Rating Body (NCL) was advised that there was a satisfactory system of credit rating supported by a range of processes and associated paperwork. NCL has completed an action plan to improve practice.

### **4 SELF-EVALUATION**

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| 4.1 **Education Scotland Thematic Review of Care** Thematic Review of Care (Health and Social Care and Early Education and Childcare) was carried out by Education Scotland on the 4th and 5th March 2024. The team explored themes: learner progress and outcomes, approaches to assuring and enhancing the quality of learning and teaching including professional updating and learner engagement. Verbal feedback at the end of the visit was overall positive and findings will be included in a college wide report presented to the Scottish Government. 4.2 **Spotlight on Curriculum** All Academic departments have engaged in Spotlight on Curriculum focusing on: achieving credit target; maintaining high levels of retention; local and national policy and key strategic drivers; articulation pathways; flexibility in the curriculum to accommodate student’s needs; curriculum supporting the growth of degree provision; stakeholder engagement and placement opportunities. This has resulted in departmental action plans for improvement. **5 STAFF**5.1 **Staff Development** NCL has refreshed Its Staff Development Strategy to reflect a focus upon digital advances and staff qualification enhancement, Appended. 5.2 **Awards** NCL have been recognised by the Herald Education awards, with five nominations at this year’s awards: * Outstanding Contribution from a College Student, student president Kenneth Tong;
* Outstanding Business Engagement in Colleges, Next Gen Film and TV course Visual and Creative Arts department;
* Outstanding Contribution to the Local Community category, the Beauty, Aesthetics and Hair Design Innovative Caring for Carers programme;
* Partnership Award category, The Access and Progression department’s work with North Lanarkshire women’s refugee;
* Marketing/PR Campaign of the Year category, the Brand Teams work around the ‘We are New College Lanarkshire’.

The Awards will be held on 28th May 2024.**6 COMPLAINTS**There were 19 formal complaints received in Quarter 3 of 2023/2024. Most were satisfactorily responded to within the College Complaints Procedures required by the Scottish Public-Sector Ombudsman (SPSO) timeframes, with some being granted extensions for a variety of reasons. Appended  |
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